



We represent IT and related areas specialists, driven to provide you with solutions that will **make your work efficiency grow**, turning it into distinct financial profits.

Outsourcing of the IT department

Our clients can count on us **taking on the responsibility for the operation of the entire IT infrastructure**, including both, hardware and software management as well as optimization in cloud computing.

In other words - **our clients can treat us as their personal external IT department**: we offer services ranging from the solution designer to the maintenance technician, ensuring **smooth functioning of hardware and the comfort of end users** during their use.

A few years ago, the decision to outsource IT services was mainly based on possible savings and delegating technical problems to professionals, especially among companies, the market activity of which was in no way related to new technologies, and the IT areas was primarily adopted in the area of trade or analysis.



However, today, we see our **clients handing over the IT management responsibilities as they are predominantly focused on:**



Enhancing data security and risk optimization.

This is what we specialize in, just like you specialize in your business area.



Stopping to manage the IT team and focus on managing tasks and increasing efficiency.

We get the project and responsibilities from you and take care of the rest. Our best specialists will work to complete your tasks as soon as possible.



Faster access to new and reliable technologies.

We ensure our employees have extensive expertise and experience so that you do not have to worry about it.



Increasing end-user comfort.

And the comfort of your employees is as important as data security.



Expansion of your company, unhampered by the limits posed by some IT issues.

We make technology your friend, not enemy.



Cost optimization.

You just pay for the service done and not for man-hours or bonuses for overtime or the indispensable training of your IT employees. We often offer even 50% savings compared to the expenses companies cover.



How do we work?

Each of our projects is based on a reliable and constantly improved system of operation:

- 01** We start with a needs analysis, in particular a list of key responsibilities that we relieve you from and entrust to our specialists. At this stage, we focus on the state your business is right now and the target you want to achieve. We build the solution architecture based on safety, reliability and comfort - the guiding principles for the quality of our work.
- 02** The needs analysis then translates into **project specification and we particularly stress change management.**
- 03** **Project implementation does not disturb the operation of the company, they run simultaneously, and it does not affect the efficiency or results of your business in any way.** Data migrations occur at night and on holidays, solutions are tested on smaller teams and departments which are less vital to the operation of the company.
- 04** **Already in the course of project implementation, as well as immediately afterwards, we perform an analysis of the completed project and optimize its operation,** by quickly introducing all the necessary adjustments.



Project appraisal

There are two main factors affecting the cost of your project:

The scope of responsibilities you will transfer to us, including the size of the IT infrastructure and the number of end-users,

and

Qualitative indicators, agreed upon during the needs analysis phase, committing us to operational reliability and response time to reported problems.

We offer various forms of settlement with our clients.

We can operate on the basis of:

- a subscription service,
- as a pre-paid service
- or we assist you as-needed.

If you need a quote, just get in touch with us!



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Why Five Dimensions?

We offer a **full-scope IT management service**. We assist you first with **analysing your situation and needs**, then take you through the period of transition and **ensure the security of your data**, as well as the comfort of using the hardware and software by your employees - the end users.

We are flexible - we adapt our pace to the pace of your company's expansion and **you only pay for the services you actually use**.



**EXPANDING
DIMENSIONS
OF EFFECTIVENESS**